



Senior Network and Systems Technician

Department: Division of Information Services

Starting Salary: \$73,200-\$81,300

Benefits:

- Paid time-off
- Health, dental, vision and hearing
- NYS Retirement
- Employee assistance program
- Tuition reimbursement

Responsibilities:

Incumbent in this class participates in the design, installation and maintenance of personal computers, local and wide area networks and the associated peripheral equipment. Incumbent has the responsibility for participating in the identification and correction of network and system problems. Incumbent is also involved in the receipt and distribution of new computer equipment. This class differs from the Network and Systems Technician in that the Senior level performs more difficult and technical work, and may act as the lead worker on technical projects. Incumbent performs duties normal business hours or during the night and weekend as required. Work is performed under the general direction of the Technology Development Coordinator. Supervision is exercised over Network and Systems Technicians. Does related work as required.

Minimum Qualifications:

- A. Graduation from a New York State or regionally accredited college or university with an Associate's Degree in management information systems, computer science, information resources management, information technology, or a closely related field and three (3) years of full-time, paid experience in the installation, configuration, troubleshooting and maintenance of computer systems **and** networks of which one (1) year was in a supervisory capacity; OR,
- B. Graduation from high school or possession of a high school equivalency diploma and five (5) years of full-time, paid experience in the installation, configuration, troubleshooting and maintenance of computer systems **and** networks of which one (1) year was in a supervisory capacity.

Apply online at the Current Job Opportunities tab of the Albany County Civil Service Portal. Resumes, transcripts and licenses/certifications can be uploaded to the application before completing submission.

Point of contact for inquiries:

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