



## Network and Systems Technician

**Department:** Division of Information Services

**Starting Salary:** \$55,600-\$61,800

**Benefits:**

- Paid time-off
- Health, dental, vision and hearing
- NYS Retirement
- Employee assistance program
- Tuition reimbursement

**Responsibilities:**

Incumbent in this class designs, installs and maintains personal computers, local and wide area networks and the associated peripheral equipment. Incumbent has the responsibility for the identification and correction of network and system problems. Incumbent performs duties during normal business hours or during the night and weekends as required. Work is performed under the general supervision of a Senior Network and Systems Technician or other professional. Does related work as required.

**Minimum Qualifications:**

- A. Graduation from a New York State or regionally accredited college or university with a Bachelor's Degree in management information systems, computer science, information resources management, information technology, or a closely related field and one (1) year of full-time, paid experience in the installation, configuration, troubleshooting and maintenance of computer systems **and** networks; OR,
- B. Graduation from a New York State or regionally accredited college or university with an Associate's Degree in management information systems, computer science, information resources management, information technology, or a closely related field and three (3) years of full-time, paid experience in the installation, configuration, troubleshooting and maintenance of computer systems **and** networks; OR,
- C. Graduation from high school or possession of a high school equivalency diploma and five (5) years of full-time, paid experience in the installation, configuration, troubleshooting and maintenance of computer systems **and** networks.

**NOTE:**

1. Successful completion of a three (3) credit semester hour course in college-level computer science, computer information systems, or a closely-related field may be substituted for three months of appropriate experience.

2. Successful completion of a course of study offered by a technical training institute, college or corporate training program may be substituted for one year of appropriate experience, if the following conditions are met:
  - a. The course of training involves learning the fundamental aspects of computer programming, systems analysis, telecommunications, LAN/WAN system configuration or a similar course with technical emphasis on the operation of a connected computer system.
  - b. The candidate provides an official description of the coursework and evidence that it was successfully completed.

Apply online at the Current Job Opportunities tab of the Albany County Civil Service Portal. Resumes, transcripts and licenses/certifications can be uploaded to the application before completing submission.

**Point of contact for inquiries:**

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