



Our Future Starts  
With *you!*

**POSITION:** Caseworker (Child Protective) (HELPS)

**DEPARTMENT:** Children, Youth and Families

**SALARY:** \$53,900

**WORK LOCATION:** 112 State St. Albany, NY 12207

**HOURS:** 8:30am—4:30pm Mon—Fri (Some On-Call Hours and Weekends)

**BENEFITS:**

- ▶ Paid Time-Off
- ▶ Health, Dental, Vision and Hearing
- ▶ Tuition Reimbursement
- ▶ Employee Assistance Program
- ▶ NYS Retirement

**RESPONSIBILITIES:**

The work involves responsibility for providing social work services to individuals, including children, families and/or caregivers. An incumbent investigates reports of suspected abuse and maltreatment, and/or assists clients with economic, emotional, social and environmental difficulties by making the necessary service referrals to address the social problems identified throughout the course of a case. The Caseworker, in consultation with a higher level staff member, assesses risk and safety factors impacting individuals, children and families and/or formulates and carries out plans to meet individual and/or family problems of the cases assigned. The work is performed under the general supervision of a higher level caseworker, or Case Supervisor B with extensive mandated training provided through the State and the agency. Does related work as required.

**MINIMUM QUALIFICATIONS: EITHER:**

1. Graduation from a regionally accredited college or university or one accredited by the New York State Board of regents to grant degrees with at least a Bachelor's Degree (copy of transcript is required indicating completion of degree); OR,
2. Licensed as a Registered Professional Nurse (copy of license is required) with one (1) year of professional nursing experience.

**SPECIAL REQUIREMENT:** At time of appointment and throughout employment:

1. Successful clearance from the State Central Registry in the New York State Office of Children and Family Services and the State Justice Center for the Protection of People with Special Needs (Background investigation is conducted by the appointing authority).
2. Possession of a valid NYS Driver's License.

**POINT OF CONTACT FOR INQUIRIES:**

Carole Hackett, Administrative Aide

Carole.hackett@albanycountyny.gov

**With this application please upload: a Cover Letter, Resume, Transcript, and Licenses (if required)**

**Candidates will not have to take an exam for this title.** This is a Hiring Emergency Limited Placement (HELP) Program-designated title. The HELP Program is a temporary program designed to help local government employers address current staffing issues. Traditionally, the titles filled under the HELP Program required job candidates to compete in a competitive exam to be considered for employment. For the duration of the program, this title will be classified as non-competitive and categorized as a "HELP Program" position. At the close of the program, this position will revert to competitive class status. Employees occupying positions filled through the HELP Program will be granted competitive class status without the need to participate in a competitive exam.

