



Our Future Starts  
With *you!*

**POSITION:** Family Support Worker (Public Health Aide)

**DEPARTMENT:** Children, Youth and Families

**SALARY RANGE:** \$35,674

**HOURS:** Full Time, Hours Vary (Includes Evenings)

**BENEFITS:**

- ▶ Paid Time-Off
- ▶ Tuition Reimbursement
- ▶ NYS Retirement
- ▶ Health, Dental, Vision and Hearing
- ▶ Employee Assistance Program

**RESPONSIBILITIES:**

Manage a home visiting caseload, with direction and support from program supervisor. Responsible for outreach activities, coordination of services of families, and assistance with specific health care, social, educational and employment activities and referrals. Organize schedule with the supervisor to accommodate needs of families and program requirements. Work assignments are directed by the Senior Public Health Aide. Does related work as required.

**KNOWLEDGE, SKILLS, ABILITIES AND CHARACTERISTICS:**

- Knowledge of infant and child development
- Ability to establish trusting relationships
- Willingness to engage in building reflective capacity (e.g., capacity for introspection, communicating awareness of self in relation to others, recognizing value of supervision, etc.)
- Acceptance of individual differences

**PREFERRED MINIMUM QUALIFICATIONS:**

- Minimum of a high school diploma or equivalent, college coursework preferred.
- Experience in working with or providing services to children and families
- Experience and humility to work with the culturally diverse families
- Infant mental health endorsement preferred.

**SPECIAL REQUIREMENT:** At time of appointment and throughout employment:

1. Valid NYS driver's license.
2. Successful clearance from the State Central Registry in the New York State Office of Children and Family Services (Background investigation is conducted by the appointing authority).

**Please submit a copy of your resume and license (s) with this application.**

**POINT OF CONTACT FOR INQUIRIES:**

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