



Our Future Starts
With *you!*

POSITION: Family Support Worker II (Public Health Aide II) (HELPS)

DEPARTMENT: Children, Youth and Families

SALARY RANGE: \$39,231

LOCATION: 112 State Street, Albany, NY 12207

BENEFITS:

- ▶ Paid Time-Off
- ▶ Tuition Reimbursement
- ▶ NYS Retirement
- ▶ Health, Dental, Vision and Hearing
- ▶ Employee Assistance Program

DESCRIPTION:

This employee provides assistance and direction to families with children in need of a wide range of special services for disabilities. The incumbent in this class is responsible for identifying, assessing and coordinating needed services as shown by case management plans on individual children and families. The incumbent in this class is also responsible for developing an understanding among local providers of health and social support services and the population regarding the need for accessible and acceptable primary health and social services, encouraging community organizations to needed services and broadening the understanding and knowledge of various health and human services providers regarding the population's perceived barriers to care. Work may be performed during evening or weekend hours. Does related work as required.

KNOWLEDGE, SKILLS, ABILITIES AND CHARACTERISTICS:

- Working knowledge of infant and child development;
- Ability to establish trusting relationships;
- Willingness to engage in building reflective capacity (e.g., capacity for introspection, communicating awareness of self in relation to others, recognizing value of supervision, etc.);
- Acceptance of individual differences.

MINIMUM QUALIFICATIONS: EITHER:

- A. Graduation from an accredited college or university with at least an Associate's degree in Sociology, Health Services, Human Services, Psychology, or a closely related field and six (6) months of experience working with or providing services to culturally diverse children and families; *OR*,
- B. Possession of a high school diploma or general equivalency diploma and one (1) year of experience working with or providing services to culturally diverse children and families.

NOTE:

Per Healthy Families America's Best Practice Standards, preference shall be given to candidates who hold an Infant Mental Health Endorsement in the State of New York.

Please submit a resume and cover letter this application.

POINT OF CONTACT FOR INQUIRIES:

carole.hackett@albanycountyny.gov

Candidates will not have to take an exam for this title. This is a Hiring Emergency Limited Placement (HELP) Program-designated title. The HELP Program is a temporary program designed to help local government employers address current staffing issues. Traditionally, the titles filled under the HELP Program required job candidates to compete in a competitive exam to be considered for employment. For the duration of the program, this title will be classified as non-competitive and categorized as a "HELP Program" position. At the close of the program, this position will revert to competitive class status. Employees occupying positions filled through the HELP Program will be granted competitive class status without the need to participate in a competitive exam.

