



Our Future Starts
With *You!*

POSITION: Manager of Programming and Services

DEPARTMENT: Albany County Division of Information Services

SALARY RANGE: \$90,000-\$109,273

WORK LOCATION: 112 State Street, Albany, NY 12207

BENEFITS:

- ▶ Generous Paid Time-Off
- ▶ Health, Dental, Vision and Hearing
- ▶ NYS Retirement System
- ▶ Tuition Reimbursement
- ▶ Work-Life Balance
- ▶ Public Service Loan Forgiveness

DESCRIPTION:

The work involves responsibility for managing the County's application development, data services, and web platform functions within the Department of Information Technology. The position oversees a team responsible for database administration, data services, reporting and analytics development, low-code application solutions, and website management. The Manager of Programming and Services is responsible for the design, development, integration, and ongoing support of application and data solutions that enable County operations. This includes ownership of reporting and analytics, workflow automation, system integrations, and web services. The role coordinates closely with the Business Relationship Manager, Help Desk Manager, Information Security Officer, network/infrastructure team, and IT leadership to ensure technology solutions align with enterprise architecture, cybersecurity standards, and operational priorities. The position also establishes and maintains standards and best practices for application development, data management, and system integration across the organization. Supervision is exercised over the Database Administrator, SQL Report Developers, a Low-Code Application Developer, and a Webmaster. Does related work as required.

MINIMUM QUALIFICATIONS: EITHER:

- A. Graduation from an accredited college or university with a Master's degree in information technology, computer science, information systems, data analytics, or a closely related field, and three (3) years of experience in application development, data services, systems integration, or IT solution delivery; including one (1) year in a supervisory or administrative capacity; OR
- B. Graduation from an accredited college or university with a Bachelor's degree in information technology, computer science, information systems, data analytics, or a closely related field, and five (5) years of experience in application development, data services, systems integration, or IT solution delivery; including one (1) year in a supervisory or administrative capacity; OR
- C. Graduation from an accredited college or university with an Associate's degree in information technology, computer science, information systems, data analytics, or a closely related field, and seven (7) years of experience in application development, data services, systems integration, or IT solution delivery; including one (1) year in a supervisory or administrative capacity;

NOTE:

Relevant professional certifications may be substituted for up to two (2) years of the required experience, where appropriate. Examples include, but are not limited to: Microsoft Power Platform certifications, Azure Data or AI certifications, Certified Data Management Professional (CDMP), Certified Business Intelligence Professional (CBIP), Project Management Professional (PMP), Certified ScrumMaster (CSM), or equivalent credentials related to application development, data services, or systems integration

POINT OF CONTACT FOR INQUIRIES:

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