



Our Future Starts With *You!*

POSITION Health Home Care Manager (HELPS)

DEPARTMENT Children, Youth and Families

SALARY \$74,176

WORK LOCATION Albany, NY

BENEFITS

Paid Time Off

Health, Dental, Vision, & Hearing

Tuition Reimbursement

NYS Retirement

Employee Assistance Program

Subsidized Daycare – Little Sprouts at Shaker Place

DESCRIPTION

This is a case management position that provides patient-centered care while reducing avoidable healthcare costs, specifically preventable hospital admissions/readmissions, and avoidable emergency room visits. The Care Manager has responsibility and accountability for coordinating all aspects of the patient's care. A "Health Home" is a care management service model whereby all of an individual's caregivers communicate with one another so that all of a patient's needs are addressed in a comprehensive manner. This is done primarily through a Care Manager who oversees and provides access to all of the services an individual needs to assure that they receive everything necessary to stay healthy, out of the emergency room and out of the hospital. The duties require the incumbent to work under the direction of a supervisor who may define or limit the work to be performed. Employees in this class are expected to meet with professionals of agencies in or outside of the community to obtain assistance and guidance for patients. Does related work as required.

MINIMUM QUALIFICATIONS: EITHER:

- A. Certified as a Licensed Master Social Worker, Licensed Mental Health Counselor or Registered Professional Nurse; OR,
- B. Graduation from a regionally accredited or New York State registered college or university with a Master's degree in Mental Health or related field and two (2) years of experience providing direct services to persons diagnosed with mental disabilities or linking persons diagnosed with mental disabilities to services essential to living in a community setting; OR,
- C. Graduation from a regionally accredited or New York State registered college or university with a Bachelor's degree and three (3) years of experience providing direct services to persons diagnosed with mental disabilities or linking persons diagnosed with mental disabilities to services essential to living in a community setting.

NOTE

Copies of college transcripts indicating completion of degree are required if you qualify under A or B.

SPECIAL REQUIREMENT

- Valid NYS driver's license
- Successful clearance from both the State Central Registry and criminal record check

Please upload a resume and cover letter with your application.

POINT OF CONTACT FOR INQUIRIES

dcyfjobs@albanycountyny.gov

Candidates will not have to take an exam for this title. This is a Hiring Emergency Limited Placement (HELP) Program-designated title. The HELP Program is a temporary program designed to help local government employers address current staffing issues. Traditionally, the titles filled under the HELP Program required job candidates to compete in a competitive exam to be considered for employment. For the duration of the program, this title will be classified as non-competitive and categorized as a "HELP Program" position. At the close of the program, this position will revert to competitive class status. Employees occupying positions filled through the HELP Program will be granted competitive class status without the need to participate in a competitive exam.



Daniel P. McCoy
Albany County Executive